

## DENSO BARCELONA QUALITY POLICY

Within the framework of *DENSO Spirit*, Safety and Quality are our highest priority. Our ambition is to provide high quality products and services to the major automakers all over the world and continue to be trusted by clients and end-users.

This is refined into the following principles:

### 1- Quality build

Tasks performed in the early phase of new projects development pursue to ensure Zero Quality Problems from the start of Mass Production.

Focus points are preventive risk analysis, harmonization of parts and process, and early detection of potential issues. The strategy of Quality Build is to ensure Well Born Product, Well Born Machine, and Well Born Line.

### 2- Manufacturing Constitution

Manufacturing process is our core therefore all sections center their efforts in supporting production operations.

Focus points are an easy work method, quality awareness, abnormality treatment and job equivalence with the base of 3 Gen (Genchi, Genbutsu, Genjitsu).

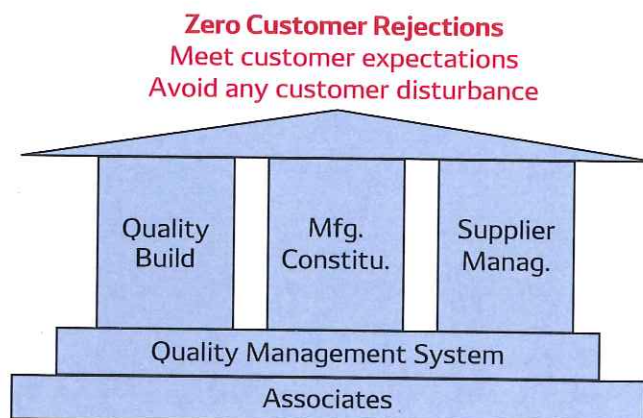
Manufacturing policy is to drive all member participation in same direction through Total Genba Governance.

### 3- Supplier Management

Continuously level-up our supply chain to procure stable quality parts that meet our requirements.

Focus points are the continuous occurrence defect reduction and flow out prevention to receive 100% good parts.

The key direction is the management of the Global Suppliers in collaboration with DENSO Group, thus efforts and efficiency are maximized.



### 4- Quality Management System & Global Quality

We all work according to defined processes, systems, and procedures which meet IATF 16949, Customer Specific Requirements and applicable statutory and regulatory requirements.

Furthermore, to ensure the same quality on a global scale, equivalent procedures to those in DENSO Corporation are adopted.



The Quality Management System is reviewed and continuously improved to reflect lessons learnt and novelties.

### 5- Associates

Associates are our best asset; therefore, we foster personal and professional growth aiming to maintain a motivated, highly skilled, and quality committed team.

All DENSO Barcelona associates and collaborators are asked for commitment to the application of this Quality Policy in all their activities and daily actions to guarantee customers' satisfaction.

DENSO Barcelona, Sant Fruitós de Bages

QA General Manager	President
 Jordi Muxí Serra	 Josep Macià Rieradevall