DENSO
Crafting the Core

Which Benefits Website to Use

DENSO BENEFITS RESOURCE

DENSO provides two benefits websites to support associates throughout their benefits journey. Think of **DENSObenefits.com** as your resource for learning about benefits and **myDENSObenefits.com** as the place where you take action. This handout outlines the differences between the two sites so you can quickly find the right tool for the task at hand.

LEARN at DENSObenefits.com

DENSObenefits.com

- Learn about DENSO benefits and programs
- Review the Benefits Guide
- Compare benefit options and cost
- Find vendor and program contact information
- Access educational resources and enrollment materials
- Share benefit information with your family

NO LOGIN REQUIRED

Associates and family members can visit the site. Plan documents are in password protected area:

Username: denso
Password: Benefits4u!

Follow this QR code to visit DENSObenefits.com

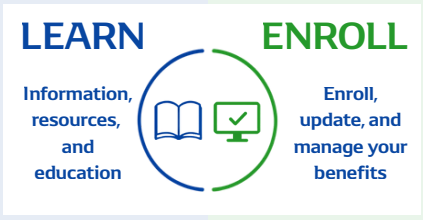
ENROLL at myDENSObenefits.com

myDENSObenefits.com

- Enroll in your DENSO benefits
- Add eligible dependents
- Add or update beneficiaries (except 401k)
- Upload required documentation
- Report eligible qualifying life event changes
- View reminders, deadlines and required actions

LOGIN REQUIRED - See Page 2 for instructions

New users must register through a web browser before accessing their account. After registration is complete, you can download the mobile app and use it for future logins.



Follow this QR code to visit myDENSObenefits.com

myDENSObenefits.com Account Information

REGISTER

- First time users will need to register for an account to create a username and password. Go to myDENSObenefits.com and click on **Register**.
- Enter your full SSN with dashes, your date of birth in MM/DD/YYYY format, and your zip code.
- The company key is **DENSO**.
- You will be able to set up your personal preferences such as email address, phone number, and Multi-Factor Authentication for logging in.

LOGGING IN

- After you have registered for an account, you will login with the username and password you created.
- Click on **Trouble Logging In?** if you have forgotten your username or password.

MEET SOFIA

Consider Sofia your personal benefits assistant. She is available 24/7 at the bottom-right side of every page of myDENSObenefits.com, as well as through the mobile app. She speaks multiple languages and can answer many of your benefit questions, including where to find things on the benefits portal. If she can't answer your questions, she will direct you to a live person who can help.

Ask Sofia

Registration & Enrollment Support

Making your benefit elections and navigating a new system can be overwhelming. Help is available for the registration and enrollment process through the **myDENSObenefits Service Center**.

Live representatives can help with:

- myDENSObenefits.com system password resets
- Family status changes
- ACA or COBRA questions
- Enrollment, including submitting your enrollment elections on your behalf
- System and technical support
- MyChoice HSA or FSA issues

Support available in English and Spanish; other languages upon request.

DENSO Benefits Helpline is available for Claims Questions, Benefits Support

Call: 855-311-2115
Email: denso@benefitadvocates.net

myDENSObenefits Service Center

Call 888-305-6975
Monday through Friday 9AM - 6PM EST