

Section 2

<Ordering>

Purpose: Explains ordering process for mass production including backorder management. Ordering will be done on a daily or weekly frequency and sent via EDI or posted to the NASWEB site. Other subjects that impact ordering (Design Change and Phase Out) are covered in other sections of this manual.

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DOMESTIC WEB ORDERING SYSTEM (DWOS) OVERVIEW

SUBJECT	LONG RANGE FORECAST	SHORT RANGE FORECAST	FIRM
Issue Frequency	Weekly On Original Day	As Required On Non-original Day	*Daily/weekly
Term	24 Weeks	Up to 16 Weeks	Varies
Method	WEB	WEB	WEB
Time	6:00 am EST	6:00 am EST	6:00 am EST
E-mail Notification	Yes	Yes	Yes
Tracking	N/A	N/A	Delivery Order

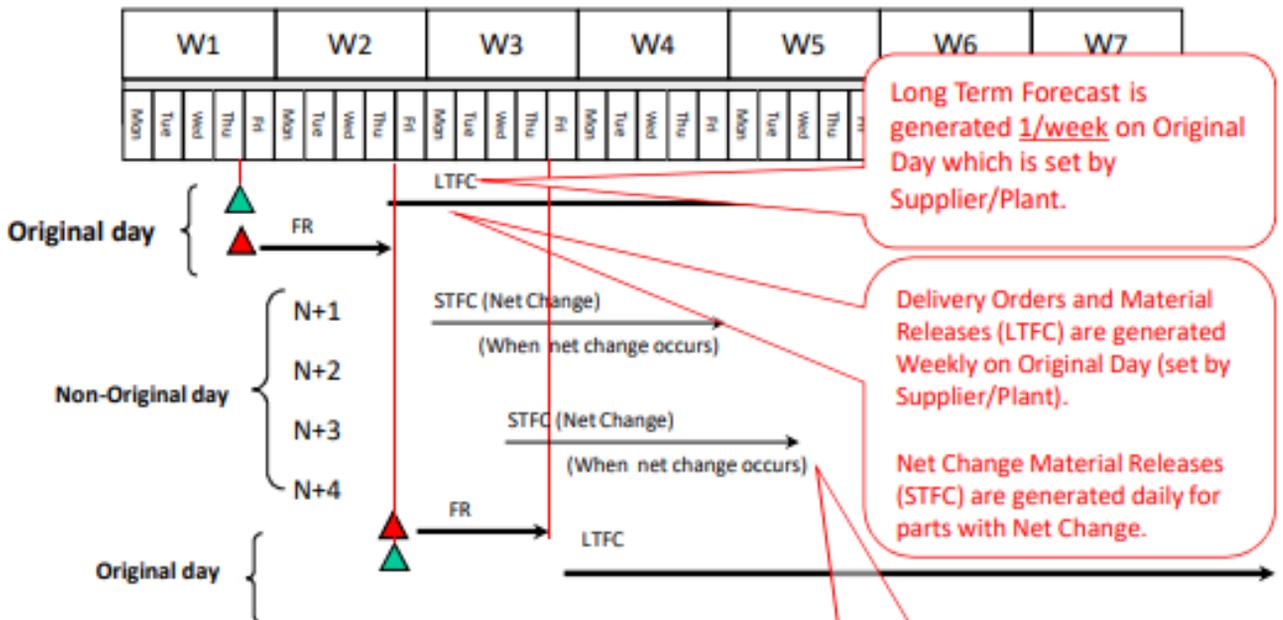
*Firm orders are issued two different ways:

- (1) Weekly: Firm orders issued on original day only
- (2) Daily: Firm orders are issued any day M-F at plant's choice.

(1) DWOS-ORDER ISSUE TIMING (Weekly)

Diagram of Order Issue Timing:

- ▲ Firm Orders
- ▲ Assume Thursday as Original Day



Key

LTFC : Long Term Forecast (24 weeks)

Range between 4-24 weeks daily buckets

Range between 0-20 weekly buckets

STFC : Short Term Forecast

Range between 1 – 80 days (by Supplier)

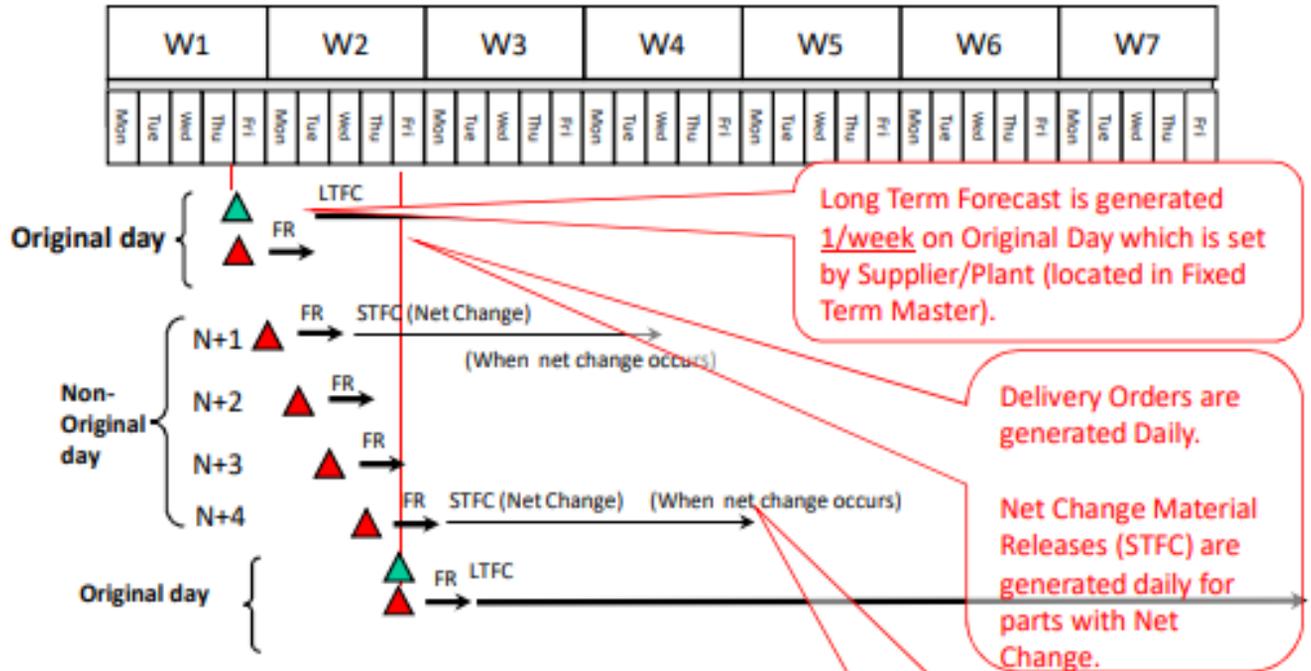
Short Term (Net Change) Forecast is optionally generated based on:

1. % limits set for the part in the DPPSIM.
2. Part set up as Phase Out.
3. New Part
4. Non-normal Inventory Transactions.

(2) DWOS-ORDER ISSUE TIMING (Daily)

Diagram of Order Issue Timing:

- ▲ Firm Orders
- ▲ Assume Thursday as Original Day



Key

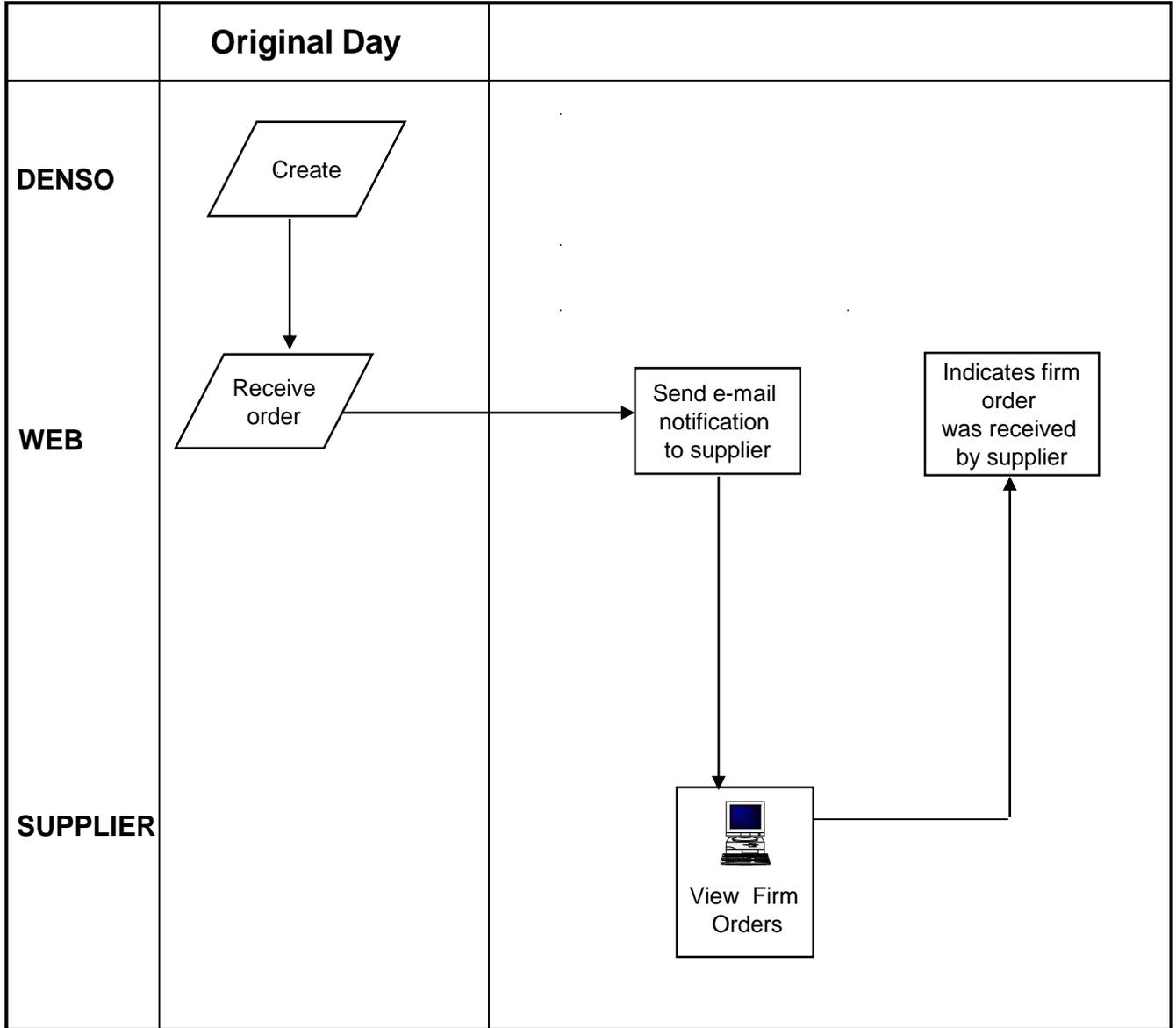
LTFC : Long Term Forecast (24 weeks)
 Range between 4-24 weeks daily buckets
 Range between 0-20 weekly buckets

STFC : Short Term Forecast
 Range between 1 – 80 days (by Supplier)

Short Term (Net Change) Forecast is optionally generated based on:

1. Fluctuation % limits set for the part in the DPPSIM.
2. Part set up as Phase Out.
3. New Part
4. Non-normal Inventory Transactions.

DWOS-ORDER ISSUE ROUTING OVERVIEW



FIRM ORDER

<p>PURPOSE</p>	<p>To provide a firm shipping order (Delivery Order). This page will provide an explanation of the timing, responsibility, and information flow associated with Firm Orders.</p>
<p>TIMING</p>	<p>DENSO: Issued to supplier based on DMTN planner/supplier agreement.</p>
<p>CREATED BY</p>	<p>DENSO P.C.</p>
<p>ROUTING</p> <p>DENSO</p> <p>WEB PROVIDER</p> <p>SUPPLIER</p>	<pre> graph TD A[/Send Firm Order with D.O.# to Web-site/] --> B[Display Firm Orders] B --> C[Send E-mail notification to supplier] C --> D[View Firm Orders] D --> E[Indicates order was received by supplier] E --> A </pre> <p>The flowchart illustrates the process of sending a firm order. It starts with DENSO sending a firm order with a D.O.# to a Web-site. The Web Provider then displays the firm orders. The Supplier views the firm orders and sends an email notification to the Web Provider. The Web Provider then sends the firm order back to DENSO, indicating that the order was received by the supplier.</p>

FIRM ORDER VIEW

Click on "Firm Orders" under "Order Overview" tab.

The screenshot shows the DENSO NA Supplier Web Site interface. The navigation menu includes 'Order Overview', 'Create Customer Tag', 'MAIL', 'BPO Download', 'Account', 'Downloads', 'Safety Stock', and 'Log Out'. The 'Firm Orders' section is active, displaying a table of orders. The table has columns for 'Status', 'EDI#', 'Issued Date', 'Due Date', 'XLS', and 'EDI'. Three rows of 'Unread' orders are shown. Two blue boxes labeled (1.) and (2.) highlight the XLS and EDI download icons in the first row of the table.

Status	EDI#	Issued Date	Due Date	XLS	EDI
Unread	EDIF00670	07/20/2017	07/20/2017	(1.)	(2.)
Unread	EDIF00671	07/25/2017	07/25/2017		
Unread	EDIUG05275	07/20/2017	07/20/2017		

(1.) Shows Firm Orders listed in Excel format

(2.) Shows Firm Orders as they are sent in raw EDI format

FIRM ORDER CHANGE SCREEN VIEW

- When Firm orders are changed, a new DO# is created adding "01" to the end of the original
- The original order is moved to the "Firm Order History" and the change is loaded to current "Firm Orders."

DENSO NORTH AMERICA DENSO NA

Order Overview Create Customer Tag NAIL BPO Download Account Downloads Safety Stock Log Out

Firm Orders

Data Type Order Documents Customer DMTN - DENSO MANUFACTURING TENNESSEE Supplier Id A21608

Click an icon to open or edit a document.

Status	Delivery Order #	Issued Date	Due Date	Shipping Schedule	Tag	Ship Notice
Open	70921001	07/20/2017	09/21/2017			
Open	70920004	07/20/2017	09/20/2017			
Open	70918006	07/20/2017	09/18/2017			
Open	70914002	07/13/2017	09/14/2017			
Open	70913005	07/13/2017	09/13/2017			
Open	70911005	07/13/2017	09/11/2017			
Open	70907001	07/06/2017	09/07/2017			
Open	70906006	07/06/2017	09/06/2017			
Open	70901010	06/29/2017	09/01/2017			
Open	70831002	06/29/2017	08/31/2017			
Open	70830004	06/29/2017	08/30/2017			
Open	7082801101	07/19/2017	08/28/2017			
Open	NEW ORDER	06/22/2017	08/24/2017			
Open	NEW ORDER	06/22/2017	08/23/2017			
Open	70821011	06/22/2017	08/21/2017			

Total: 41 orders « Prev 1 2 3 Next »

***Note:** If supplier already shipped against the original DO#, contact your PC Planner to make clear shipping details to avoid shortage & paperwork issues.

FIRM ORDER CHANGE SCREEN VIEW (Continued)

DENSO NORTH AMERICA DENSO

Order Overview ▾ Create Customer Tag NAIL BPO Download Account ▾ Downloads Safety Stock Log Out

Firm Order History

Data Type Customer Supplier Id

Click an icon to open a document.

Delivery Order #	Issued Date ▲	Due Date	Shipping Schedule	Tag	Ship Notice
70626064	06/14/2017	06/26/2017			
70627024	06/14/2017	06/27/2017			
70628041	06/14/2017	06/28/2017			
70629029	06/14/2017	06/29/2017			
70630057	06/14/2017	06/30/2017			
70705055	06/21/2017	07/05/2017			
70706034	06/21/2017	07/06/2017			
70707035	06/21/2017	07/07/2017			
70710087	06/28/2017	07/10/2017			
70712058	06/28/2017	07/12/2017			
70714050	06/28/2017	07/14/2017			
70713048	06/28/2017	07/13/2017			
70711038	06/28/2017	07/11/2017			
70828011	06/29/2017	08/28/2017			
ORIGINAL ORDER	5/2017	07/18/2017			

Total: 158 orders « Prev 1 2 3 4 5 6 7 8 9 **10** 11 Next »

DELIVERY ADJUSTMENT REQUEST

<p>PURPOSE</p>	<p>To notify DENSO P.C. that a delivery will not be made on time and to provide the supplier's promise of make-up delivery.</p>
<p>TIMING</p>	<p>ASAP upon supplier's realization that delivery will not be on time. If DENSO can accept the adjusted date, the order will be modified.</p>
<p>CREATED BY</p>	<p>SUPPLIER</p>
<p>ROUTING</p> <p>DENSO</p> <p>WEB PROVIDER</p> <p>SUPPLIER</p>	<pre> graph TD subgraph SUPPLIER A[Realize need to reschedule] --> B[Create Delivery Adjustment Request] end B --> C[Send E-mail notification to DENSO GC] C --> D{Check} D -- Not OK --> E[/Negotiate with Supplier/] D -- OK --> F[/Change Firm Order/] F --> G[Display Changed Orders] G --> H[View Changed Orders] </pre>

RECEIVING DISCREPANCY

ASN Status [DO# 30405033] [DENSO MANUFACTURING MICHIGAN]

ASN Number	Last Modified	ASN Sent	Shipment Received	Status	View Errors	View DO	Edit	Delete	Send ASN	Cancel ASN
New										
001002743	04/05/2013 13:29		04/05/2013	Parts Rcv w/o ASN						
001002742	04/05/2013 13:26	04/05/2013 13:27		Receiving Discrepancy						
001002740	04/05/2013 12:53	04/05/2013 13:09		Cancelled						

- If physical receiving qty does not match ASN qty, a discrepancy report will be posted to NASWEB with details.
- Report contains part #, ASN qty and Actual Received qty.

Print Date: 04/05/2013	DENSO MFG. MICHIGAN, INC. SHIPPING DISCREPANCY REPORT	Page: 1			
Plant / Dock . : DMMIM1 / S1	Orig Delivery Ord: 30319030				
ASN Number . : 001002744	Curr Delivery Ord: 30319030				
Supplier Code: K97	Truck Route: MN1-391				
AINAK - K97					
Part Number	Description	ASN QTY	Rcvd Qty	Discrepancy	Error Msg
AA146540-2810	BRACKET	24	12	12	Quantity Short

- If this report is posted, please follow up with Denso PC and the NAGC Trade Compliance department ASAP to avoid payment issues (Trade Compliance Contact list located in “General” section on DIAM Website).

BACKORDER MANAGEMENT

<p>PURPOSE</p>	<p>To Provide shipping information for all make-up shipments for DENSO when a partial was shipped against the original order.</p> <p>To provide a method for the supplier to track backordered shipments.</p>
<p>TIMING</p>	<p>SUPPLIER: At the time of shipping. Note: DENSO expects all backordered parts to be expedited at the <u>supplier's expense</u>. All Backorders to be shipped in FIFO Order by due date</p>
<p>CREATED BY</p>	<p>The supplier should create Delivery Orders and Labels from the Web-site to ship backordered parts.</p>
<p>ROUTING</p>	<pre> graph TD DENSO[DENSO] -- "Send Firm Order with D.O.# to Web-site" --> WP[WEB PROVIDER] subgraph WP [WEB PROVIDER] DFO[Display Firm Orders] EN[Send E-mail notification to supplier] end subgraph SUPPLIER [SUPPLIER] VFO[View Firm Orders] IR[Indicates order was received by supplier] end DFO --> EN VFO --> IR </pre> <p>The flowchart illustrates the routing process for backorders. It starts with DENSO sending a firm order with a delivery order number to the web-site. The web provider then displays these firm orders. An email notification is sent to the supplier, who then views the firm orders and indicates that the order was received.</p>