

DENSO BENEFITS TOOL

October 2024

Use this Checklist to Support Your Open Enrollment

Open Enrollment for 2025 benefits is October 22 - November 7, 2024. Now is the time to make your elections for 2025, update your dependents and beneficiaries, and learn about all the health and wellness benefits provided to you and your family through DENSO. Here are some things to do during Open Enrollment.

Learn



Read the Benefits communication materials. These are available for download at <u>DENSOBenefits.com</u>.

- Benefits Changes Newsletter

 Sent to every associate home on 10/16/2024
- 2025 Benefits Guide
 - Limited printed copies available with your HRBPs.

Prepare

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Have your documentation ready before you start the enrollment process.

- To add Beneficiaries you need first/last name, date of birth, social security number, home address, and phone
- To add Dependents you need supportive documentation, like:
 - Marriage Certificate or Divorce Decree
 - Birth or Adoption Certificate
 - Court Order
- Take a picture of the document and upload it at <u>myDENSObenefits.com</u>.

Enroll



We make our benefit elections at <u>myDENSObenefits.com</u>.

- Need to register? Use <u>this handout</u> to create your account.
- Forgot your username or password? Go to <u>myDENSObenefits.com</u> and click "Trouble Logging In?" and follow the prompts.
- Use the Decision-making tool to help you decide which benefits are right for you and your family.
- Remember to click both "Approve" AND "I Agree" when you enroll. Your enrollment is complete when you receive a **confirmation number**.

Access Benefitsolver to:

- Change medical plans or tier coverage
- Add or remove dependents
- Update beneficiaries
- Enroll or re-enroll in Health Care or Day Care FSA or HSA
- Enroll or elect contributions in HSA
- Enroll in voluntary benefits
- Elect to cash out PTO in 2025

Additional Information

What if I Take No Action During OE?



- Your health plan elections and covered family members will remain the same.
- Your Health Care and Day Care FSA will reset to \$0 for 2025.
- Your HSA contributions will default to \$0 for 2025.
- Your PTO Cash Out election will default to 0 (zero) hours in 2025

After Open Enrollment



UHC and Surest will send a new member letter and ID cards. Once you have your ID card you can register at <u>myuhc.com</u>.

• ID cards will have both medical and prescription information, as well as a list of your covered dependents. If you have more than 4 dependents you will receive multiple ID cards.



You might be required to submit additional documentation, like Evidence of Insurability (E of I). Please complete these actions before the deadline or as soon as possible, as any delay may result in a **gap in coverage**.

New Hires



If you are new to DENSO starting 10/22/2024 you will have TWO enrollments to complete. One for the remainder of 2024 and one for 2025. You will be opted out of all electable benefits if you do not complete your enrollment.

Preferred Premiums



Qualify for Preferred Premiums in 2025! Complete your biometric screening and Member Health Assessment by **11/30/2024.** Check your status at <u>densohealthyhorizons.com</u>.

Assistance During Open Enrollment



There are many resources available to you if you have questions about your DENSO Benefits.

- HRBP: your local Human Resources Business Partners (for contact information, go to the DENSO mobile app or <u>DENSOBenefits.com</u> under Resources.
- DENSO Benefits Helpline: call 855-311-2115 or email at denso@benefitadvocates.net.
- Chat with Sofia, the Benefitsolver Chatbot. Sofia can answer specific questions about your benefits and even tell you a joke!
- UnitedHealthcare has a dedicated support line for DENSO associates: 844-749-7834. The call line can help with questions during this transition to UHC.
- Call Surest's support line for answers to questions about our new medical plan option: 866-683-6440.
 - Call to request a 15-minute personal consultation to see if Surest is right for you.



Follow the QR code to <u>myDENSObenefits.com</u>



myDENSObenefits.com