

# DENSO Benefits Helpline is here to help you resolve your benefit challenges.



# DENSO

## We can help you with issues such as:

"Can I get my diabetic supplies through the health plan?"

"How can I find a network orthodontist?"

"Claims for my newborn were denied."

"Is oral surgery covered under the dental or medical plan?"

"I couldn't get my prescription filled, can you help?"

...and much more!



Benefit Advocates is here to support DENSO associates by answering your benefit questions.

Benefit Advocates is here to help guide you through the complex and often confusing healthcare system. Our confidential advocacy assistance is available to all DENSO associates needing help to resolve benefit issues.

When you are facing medical and insurance issues, Benefit Advocates will work directly with doctors, hospitals and insurance companies to quickly and compassionately resolve problems on your behalf.

### Benefit Advocates can:

- > Answer questions about benefit plan provisions and how to use benefits wisely
- > Resolve health, dental, vision or prescription drug claims or billing errors
- > Act as a liaison with the insurance carrier to resolve problems quickly
- > Help you understand your HSA plan
- > Coordinate between primary and secondary insurance coverage
- > Help you to navigate the Cobra process
- > Request duplicate ID cards

The same advocate will help you from start to finish — a benefits pro on an experienced benefits team.



Contact Benefit Advocates Monday through Friday from 8:00 a.m. to 6:00 p.m. ET toll-free at 1-855-311-2115, or email us at [denso@benefitadvocates.net](mailto:denso@benefitadvocates.net).