





OptumRx Walgreens90 Saver Plus






Effective October 1, 2020, DENSO's pharmacy benefit covers only two 30-day refills of a maintenance (long term medications taken for chronic/ongoing conditions) medication. After the two refills, **you must choose to fill your prescription from OptumRx home delivery, a DENSO Family Health Center Pharmacy, or a Walgreens pharmacy**, or pay the full cost for your medication.

- Plan members receive 2 grace fills, after which they must either have their medications delivered to their home via OptumRx home delivery or get a 90-day fill at Walgreens. If the prescription is filled elsewhere, the member will pay cash, (100% out-of-pocket, full retail cost) for that medication.
- Each grace fill triggers a message to the pharmacy and a mailing notifying the member of the need to make a change. After the grace fills have all been used, the claim will reject at the next 30-day fill, and the pharmacy will get a message directing the member to call OptumRx Customer Service.

If you choose OptumRx home delivery

	 Online	Register at optumrx.com and follow the simple instructions.
	 Phone	Call the member phone number on your ID card.
	 ePrescribe	Your doctor can send an electronic prescription.

If you choose a Walgreens pharmacy

	 At Walgreens with your member ID card	Call or visit Walgreens pharmacy and show your member ID card. They will help you fill a 90-day supply of your medication.
	 Online	Register at walgreens.com and follow the simple instructions.
	 Mobile	You can transfer by scan with Walgreens mobile app.
	 ePrescribe	Your doctor can send an electronic prescription.

Frequently asked questions

What happens if I do nothing?

You will need to switch to 90-day fills and choose a fill preference as described above or you will pay the full price for your medication.

Are all medications included?

No. This program only applies to certain medications taken on an ongoing basis. Excluded are medications that are taken for a short period of time (such as antibiotics), select controlled substances or medications included in the specialty pharmacy program.

I'm a teenager. Why am I receiving this?

If you are a young adult (age 13 to 17) covered under a parent or guardian's health plan, privacy regulations may require us to communicate with you directly. You can communicate with us directly if you choose. However, many young adults want help from their parent(s) or guardian(s) when they call or use our website.

How do I get started?

- If you choose OptumRx home delivery: Go to www.optumrx.com. You can then choose the medication you want shipped directly to you. Or call 855-413-3676, TTY 711, any time. We will help transfer your medication to OptumRx home delivery.
- If you choose a Walgreens pharmacy: Call or visit any of approximately 9,800 Walgreens pharmacies nationwide and show your member ID card. You can also request to transfer your medication online by creating an account at Walgreens.com or by using the transfer by scan feature on the Walgreens Mobile App. All you need is the name of the medication along with the name and phone number of the transferring pharmacy.

Will I need a new prescription?

In most cases, a new prescription is not needed, and your existing prescription can be transferred to either OptumRx home delivery or Walgreens. A new prescription may be required depending on the dispense quantity indicated by your physician on your current prescription. If a new prescription is needed, the pharmacy you choose (either OptumRx home delivery or Walgreens) will be able to assist in requesting from your physician during the transfer process.